



## 9 Commitments of Core Humanitarian Standards

### Core Humanitarian Standard (CHS) is important because;

- Provides a roadmap of what should be a systematic, accountable and high quality humanitarian aid.  
People affected by disasters are at the center of humanitarian aid and as humanitarian workers we need to respect fundamental human rights.

### Who should apply CHS?

- Coordinating bodies, platforms, organizations, volunteers that carry out or contribute to humanitarian aid.

### 9 General Commitments

Humanitarian organizations should embrace and apply the following 9 general commitments.

1. To understand and meet the needs of disaster affected people.
2. To give support when disaster affected people need it.
3. To provide support that helps disaster affected people to recover and prepares them to respond to a similar emergency in the future. To do this without harming anyone.
4. To inform disaster affected people about the support that they can expect and how they should be treated.
5. To ensure that disaster affected people can report problems if they are unhappy with the support we provide or with the way our staff treat them. No one should harm you if you make a complaint.
6. To work together with other organisations that provide support.
7. To learn from experience so that the support we give improves disaster affected people over time.
8. To ensure that the people who work for us have the skills and experience to support disaster affected people.
9. To manage resources (materials, money, and medical care etc.) in a way that is responsible, limits waste and has the best result for disaster affected people.

Disaster conditions may also disrupt the work of humanitarian aid organizations sometimes. So although we always try to follow the commitments, sometimes we might not be able to. But we want to learn and improve over time, so you can help us by providing us feedback:

[fikir@hayatadestek.org](mailto:fikir@hayatadestek.org)

Source: [corehumanitarianstandard.org](http://corehumanitarianstandard.org)