



supporttolife

COVID-19 RESPONSE PLAN



APRIL-DECEMBER 2020

V-1

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INTRODUCTION

While all countries need to respond to Covid-19, those with existing humanitarian crises are particularly vulnerable as their local capacities are often overstretched. According to the Covid-19 Global Humanitarian Response Plan published by the UN, Turkey is among the prioritized countries as it is covered by the ongoing Regional Refugee and Resilience Plan (3RP).

Support to Life (STL) has responded to two local emergencies in the first quarter of 2020 while continuing implementation of its main programs of refugee support, child protection and capacity building in civil society. As of April 2020, STL has developed a contingency plan and identified a number of strategic priorities to ensure that;

- Ongoing humanitarian operations are continued & vulnerable populations are supported
- Emergent needs and vulnerabilities linked to Covid-19 are addressed through innovative solutions

This response plan which is designed for 9 months, from April 2020 till December 2020 outlines the strategic framework of STL's Covid-19 Response Plan accordingly.

STRATEGIC PRIORITIES

GHRP Strategic Priority (SP) 2 and 3 directly correspond to STL's areas of activity. These priorities make up the underlying approach to STL's Response Program (RP). These are identified in GHRP as seen below.

| GHRP Strategic Priorities | GHRP Specific Objectives |
|---|--|
| Strategic Priorities 2: Decrease the deterioration of human assets and rights, social cohesion, food security and livelihoods | 2.1: Preserve the ability of people most vulnerable to the pandemic to meet their food consumption and other basic needs, through their productive activities and access to social safety nets and humanitarian assistance. |
| Strategic Priorities 3: Protect, assist and advocate for refugees, IDPs, migrants and host communities particularly vulnerable to the pandemic. | 3.1: Advocate and ensure that refugees, migrants, IDPs, people of concern and host population groups who are particularly vulnerable to the pandemic receive Covid-19 assistance. 3.2: Prevent, anticipate and address risks of violence, discrimination, marginalization and xenophobia towards refugees, migrants, IDPs and people of concern by enhancing awareness and understanding of the Covid-19 pandemic at community level. |

RESPONSE APPROACH

STL's response approach has identified a range of key activities to contribute to global humanitarian response targets at the national level.

| GHRP Specific Objective | STL Response Program Activity | Indicator |
|--|--|---|
| 2.1: Preserve the ability of people most vulnerable to the pandemic to meet their food consumption and other basic needs, through their productive activities and access to social safety nets and humanitarian assistance. | <u>2.1.1 Basic Needs Support (Cash or In-kind Assistance):</u> Provide assistance to address aggravated economic risks to address food, hygiene, rent and other basic needs, and/or form a cash assistance mechanism. | 2.1.1. Number of persons assisted through cash assistance /in-kind support interventions, number of rapid assessments conducted |
| | <u>2.1.2 Livelihoods and adult education:</u> Continue language and soft skills trainings through digitalized channels; enable home-based production | 2.1.2. Number of people reached via online courses/webinars, number of products produced and sold. |
| | <u>2.1.3 Build internal and external capacity for mitigation of Covid-19 risks:</u> Localize & operationalize Covid-19 health & safety protocols (protective gear use, disinfection protocols, crowd management, and similar) within STL and other humanitarian partners | 2.1.3. Number of STL and non-STL humanitarian staff that receive trainings and guidance on Covid-19 health & safety protocols |
| 3.1: Advocate and ensure that the fundamental rights of refugees, migrants, IDPs, people of concern and host population groups who are particularly vulnerable to the pandemic are safeguarded, and that they have access to testing and health-care services, are included in national surveillance and response planning for Covid-19, and are receiving information and assistance. | <u>3.1.1 WASH Assistance:</u> Hygiene promotion through awareness raising, provision of hygiene kits, installation of wash basins in camp-like settlements (delivered remotely or on-the-spot, especially in rural and remote areas) | 3.1.1 Number of people reached through hygiene promotion activities, hygiene kits provided, wash basins installed |
| | <u>3.1.2. Protection:</u> Continuation of IPA/Case Management activities through STL hotlines and accompaniment for urgent cases; provision of emergency assistance through IPA Cost and Special Needs Fund (SNF), continuation of STL information provision activities through digitalized channels | 3.1.2. Number of persons reached through IPA/CM, number of persons provided with IPA cost/SNF legal counselling, psychological counselling and psychological first aid; number of persons provided information through Information Hotline, Information website and other channels; number of informative materials |

| GHRP Specific Objective | STL Response Program Activity | Indicator |
|--|--|--|
| 3.2: Prevent, anticipate and address risks of violence, discrimination, marginalization and xenophobia towards refugees, migrants, IDPs and people of concern by enhancing awareness and understanding of the Covid-19 pandemic at community level | <p><u>3.1.3. Advocacy:</u> Engage in advocacy with authorities and service providers to promote inclusion of Syrians into benefits available to Turkish citizens through social protection mechanisms; promote and coordinate measures to be taken for disproportionately vulnerable seasonal agricultural workers, as well as other at-risk communities.</p> | <p>produced and disseminated; number of advocacy materials produced and disseminated</p> <p>3.1.3. Local and national number of refugees, IDPs, migrants and host communities particularly vulnerable to the pandemic that receive Covid-19 assistance</p> |
| | <p><u>3.2.1. Information campaigning & awareness raising:</u> Keep target groups and general public informed about Covid-19 risks, highlight associated vulnerabilities and necessary precautions as well as special needs and heightened vulnerabilities and risks for most vulnerable groups i.e. refugees, seasonal workers and disseminate messages to foster social cohesion; continuation of awareness raising activities, information provision and dissemination activities through digitalized channels</p> | <p>3.2.1. Number of awareness raising and information materials disseminated to the general public; number of people reached through information dissemination</p> |
| | <p><u>3.2.2. Community committees and volunteers:</u> Continue engagement through bi-monthly meetings, receive their feedback about prevailing needs of the community, and assist them in retaining their role as key community members that disseminate information, and raise awareness, apply their skills and networks to Covid-19 response priorities as well as social cohesion.</p> | <p>3.2.2 Number of committee members & volunteers mobilised to disseminate Covid-19 related information and community engagement</p> |

TARGET GROUP

STL Response Program is designed to address immediate protection and health risks of families participant in migratory seasonal agricultural work, ensure continuity of protection, livelihood support and information provision activities focusing on refugees living in urban and rural areas, engage in advocacy with local and national authorities to ensure timely and adequate provision of relevant services to vulnerable populations, keep the general public informed about Covid-19 risks, vulnerabilities, and precautions that need to be taken as well as special needs of vulnerable groups through engagement with online and print media for awareness-raising, especially in the context of migratory agricultural work and refugee crises.

TARGET GROUP 1 - Seasonal migratory agricultural workers

TARGET GROUP 2 – Refugee population

TARGET GROUP 3 - Authorities and service providers

TARGET GROUP 4 – Civil society

COVID-19 RELATED RISKS AND MITIGATION MEASURES

| Risk | Likelihood | Impact | Mitigating Measures |
|---|------------|--------|---|
| Covid-19 transmission to STL or partner organization's staff | High | High | <ul style="list-style-type: none"> Internal and external capacity building for mitigation of Covid-19 risks. STL Covid-19 Health & Safety protocol operationalized: protective gear used, no of passengers, in vehicles limited, vehicles regularly disinfected, etc. STL activities and MoV's are modified for remote implementation of a range of activities |
| National quarantine (curfew) is announced | Medium | High | <ul style="list-style-type: none"> STL applies to relevant local and national authorized to receive operational permission. |
| Restricted mobility of goods and services | High | Medium | <ul style="list-style-type: none"> In-kind goods for distribution are sourced locally, where possible. STL applies to relevant authorities for inter-city mobility of its staff. |
| National value chains are disrupted | Low | High | <ul style="list-style-type: none"> STL expands its supply chain database. |