

2014

ANNUAL REPORT



supporttolife
INTERNATIONAL HUMANITARIAN AID

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FROM THE DIRECTOR



2014 was a year that marked milestones in Support to Life's work.

One was the culmination of the formation of a Committee on seasonal agricultural work in the Turkish Parliament. Within the framework of our campaign to raise awareness on children working in seasonal agricultural labor in Turkey, we gathered enough signatures to present to the Parliament to push for the formation of the Committee. Building on that, we are also actively providing input to the Committee members including policy recommendations. This we did not on our own but with the support of dozens of other actors, mostly civil society organizations, with whom we spent hours and days discussing how we can jointly contribute to eliminate child labor in seasonal agricultural work. Having made such significant progress in this regard, we will continue to work in various ways to help keep children away from agricultural fields in Turkey.

The second major milestone was the strengthened membership basis of the Civil Society Disaster Platform (CSDP), a network we initiated to bring together civil society organizations working in the field of disaster risk reduction and emergency response in Turkey. With 19 institutional members and 35 individual members, CSDP continues to flourish, pulling together many actors for increased communication and coordination within the community as well as stronger collaboration with the relevant public institutions. Leading the platform for another year, we will continue to focus on the inclusivity and sustainability of the network.

A final milestone is our membership in ICVA - International Council of Voluntary Agencies - a network of civil society organizations that aims at making humanitarian action more principled and effective by working collectively and independently to influence policy and practice. We will surely be doing more in this regard in 2015 and beyond.

Seydi



PROJECTS

Relief Aid and Protection to Syrian refugees: With the ever-increasing number of Syrian refugees crossing to Turkey, Support to Life has continued implementing food security and protection activities in order to offer relief and well-being to Syrians living in the border area between Turkey and Syria.

Emergency Program: As a consequence of the mass displacement caused by the recent attacks on Sinjar in Iraq and on Kobane in Syria, Support to Life initiated an emergency relief aid program for Kobane and Yezidi refugees settled in Şanlıurfa and Batman in Turkey.

Child Labor in Seasonal Agricultural Work: Through the campaign Bu İş Çocuk Oyuncakı Değil (This is No Kid's Toy), Support to Life has successfully managed to raise awareness on child labor amongst the public, as well as to achieve the formation of a Parliamentary Investigation Committee on seasonal agricultural work.

Civil Society Disaster Platform: The Civil Society Disaster Platform, initiated by Support to Life, has organized a variety of activities for strengthening collaboration among civil society organizations and public authorities, building capacity, and increasing awareness on humanitarian principles and standards.

Cash Assistance to Syrian Refugees

During the fourth year of the conflict in Syria, Support to Life continues to provide cash for food and hygiene to displaced Syrians of all ages that have chosen to settle in the border cities of Turkey.

As the conflict in Syria does not seem to be close to an end, the number of Syrian refugees crossing to Turkey keeps increasing. As of the end of 2014, there are over 1.6 million Syrian refugees in Turkey, of whom 87% are urban refugees struggling to survive outside the camps.

For its cash program, Support to Life developed protection criteria for the identification of beneficiaries. Criteria include parameters of vulnerability and poverty. Implemented in the districts of Altınözü, Narlıca, Kumlu, Reyhanlı and Kırıkhan of Hatay, and in the city center and in Akçakale district of Şanlıurfa, Support to Life reached 10,116 refugees in Şanlıurfa and 25,981 in Hatay.

This relief aid has been supplied in the form of unconditional cash for the purchase of food and hygiene items through the use of electronic cards. The amount that each refugee household receives

on their electronic cards is dependent on the size of the family. The cash is provided on a monthly basis. The program contributes to support the local economy as well as to empower refugees by giving them the choice to buy what they need.

In 2014, Support to Life has also emphasized the importance of raising nutritional awareness as an integral part of the program. It has therefore performed nutritional assessments during the beneficiary identification process and conducted nutritional awareness trainings and nutritional habits monitoring.

Closely monitoring its cash program, Support to Life ensures high quality and effectiveness as well as beneficiary satisfaction with the provided assistance. Other monitoring tools include focus group discussions, post-distribution monitoring surveys, home-visits and check-in days.



Support to Life provides relief aid based on the humanitarian principles of humanity, impartiality, neutrality, independence and accountability. Aid is provided without relying on a single source when identifying people in need of assistance. Identification of the most vulnerable refugees is constantly carried out as well as monitoring and analysis of the context. The affected population, local charities, public authorities, international aid agencies and multilateral actors are all stakeholders with which Support to Life is in contact and coordination.

Food security program: stories from the field

Bathial is a 45-year-old woman from Syria who lost her husband in the war. When Support to Life met her for the first time, she lived with her 6 children, her parents and her mentally disabled brother.

When the Support to Life assessment team visited them in September in the Akçakale district of Şanlıurfa, close to the border with Syria, the family was living in a make-shift tent, without heating. Bathial's eldest son, 20 years old, was providing for the needs of the rest of the family. The team made two separate assessments, one for Bathial and her family, and another for Bathial's parents. With both families being eligible, Support to Life team handed out two electronic cards.

In November, when Support to Life teams revisited Bathial and her family for monitoring purposes, field

officers were unable to locate them. Eventually it turned out that, due to Support to Life's monthly cash assistance, the family had been able to save some money and rent a small apartment flat in another neighborhood before the winter settled in.

Bathial and her 6 children now have a roof over their heads and some money to cover their basic food and hygiene expenses. The extended family of 10 keeps holding together and "although the money we receive from Support to Life is not much, it makes a significant difference in our lives" says Bathial.



In spring 2013, a family of 6 arrived in the district of Kirikhan in Hatay. They fled their home in Aleppo with nothing more than a suitcase and some documentation. Ahmad, as head of the household, is a 31-year-old blind man.

He woke up one morning during the war with no sight, caused by intense psychological stress for the violence and the continuous bombing near his home in Aleppo. Now in Kirikhan he is responsible for supporting his wife who is pregnant of twins, his 3 children, and his 75-year-old mother-in-law. None of the children is attending school due to a lack of facilities and services. Ahmad is unable to find a job due to his disability. Living in a new community where Syrians are not fully welcomed has been very tough for the family, as they have been harassed and the children bullied and beaten. Ahmad tried to make a living by selling cigarettes with the last of his savings but this was all confiscated by the

local authorities. The shelter in which his family stays has no electricity and they burn wood and paper for heating and cooking.

Support to Life has been assisting the family with cash for the past 18 months. The cash program has immensely improved this family's life because a major portion of their food needs is being covered monthly. They are able to buy safe and nutritious food. The family gratefully mentions that they can provide their children with chicken, fruits, vegetables & yoghurt. Ahmad affirms that the cash program has protected their dignity as they "no longer have to beg on the streets or go through garbage to find food."



Protection Program and Community Centers

In 2014, Support to Life reinforced and expanded its protection program for urban Syrian refugees by launching two new Community Centers in Hatay and Şanlıurfa.

Support to Life opened two Community Centers called 'Support to Life Houses' in Şanlıurfa and Hatay. The activities taking place in these centers are identified in a participatory manner, based on the needs and resources of the affected population. The protection program was expanded to include mental health support, to complement ongoing community mobilization, psychosocial support, awareness raising, skills development, legal

assistance, case management, and referral activities. Support to Life continues to provide psychosocial support to displaced Syrians, reaching out to children, youth, women, disabled and other vulnerable groups.

All the activities in the Community Centers address Syrian refugees and the local community, with the clear purpose of maintaining mutual understanding and tolerance between the two.



Support to Life House in Şanlıurfa

The primary objective of the activities taking place at the Support to Life House in Şanlıurfa is to secure the psychosocial and mental well-being of refugees, leading to personal development and resilience of the refugee population, coupled with improved access to basic rights.

Located in the city center, Support to Life House in Şanlıurfa reached out to 5,496 individuals. The Center organizes psychosocial regular and one-time activities for adults and children, vocational and skills development trainings, language classes and awareness raising activities in order to improve the psychosocial well-being of individuals and to stimulate self-development.

Legal consultancy is provided to refugees facing issues in relation to registration in Turkey, along

with education or health related issues. The mental health component of the program benefitted refugees through individual and group counseling sessions.

Highlights at the Center included Capoeira, an activity that brings together sports, music and art. The 'Social Circus' activity enabled children to watch and take part in circus activities, music and drama plays, giving messages of tolerance and peaceful co-existence along with children's rights.



Support to Life House in Hatay

The protection program at the Support to Life House in Hatay provides psychosocial support services, awareness raising activities and skills development trainings aimed at enhancing personal development and improving understanding between Syrians and the local community.

Established in early 2014, Support to Life House in Hatay addressed the needs of 4,979 individuals. The Center regularly organizes psychosocial support activities for children and adults, awareness raising sessions on hygiene, baby and child feeding practices, nutrition, and vocational trainings on hair dressing, tailoring, electrical maintenance, computer/IT, and Turkish and English language classes.

The highlights of the Center included a Science Festival in which children were guided in performing

scientific experiments. A story-telling activity called 'Sibling Folk Tales' was organized with Syrian and Turkish children, in order to enhance communication, dialogue and understanding between the host population and refugees.

The Community Center granted refugees and locals a safe space for self-expression, interaction, and personal development.



Emergency Program

Support to Life launched an emergency relief program for Syrian and Iraqi refugees who escaped to Turkey as a result of the renewed wave of violence in the region in the summer of 2014.

In the summer of 2014, a mass influx of Iraqi and Syrian refugees entered Turkey after the attack on Sinjar in Iraq and Kobane in Northern Syria. In the face of this humanitarian crisis, Support to Life initiated emergency operations in September to provide relief to the displaced that settled in the Suruç district of Şanlıurfa and in the city of Batman in Southeastern Turkey.

In Suruç, Support to Life carried out the distribution of food packages including fresh fruit, household support items such as kitchen utensils, blankets, and stoves, along with winter clothing for all members of refugee families. Shelter conditions were improved in refugee camps through the provision of wooden flooring and insulation carpets. In terms of improving water supply and sanitation, field teams installed

facilities such as shower units, latrines, water taps and laundry areas.

In Batman, Support to Life intervention focused on preparing refugee families for the upcoming winter through the provision of wooden floors and insulation carpets for the tents in camp settlements, along with stoves and fuel wood. Private rooms were constructed in the largest collective shelter in Batman in order to grant privacy to refugee families. Two tandoors were built to allow people to bake their own bread.

A total of 3,700 Iraqi and Syrian refugees benefited from this program, which later extended into 2015 to reach out to more refugees in need of assistance.



Giving Hope: Witnesses from the Emergency Program

“Our team went to a village in Batman for an assessment. There we met a 13-year-old boy who was blind since birth. This boy was in love with music to the extent that he was unable to stand a minute without listening to it. Being able to play violin and keyboard, he had to leave behind his musical instruments as his family fled his home town in Sinjar.

He explained to our team that he really wished to have a keyboard. After this conversation, one of

our staff members shared his wish on Facebook. Many people responded to it rapidly and finally we received not only a keyboard, but also a guitar and a tabor for the little boy. We presented these musical instruments to him when we visited the village for distributing relief items. He took the keyboard and gave us a happy smile and a hug in return.”



What the war left behind

Sherifa, 16 years old.

Sherifa is a sixteen-year-old girl, who used to live in Aleppo together with her parents and her four siblings. As a middle school student, Sherifa dreamt of becoming a doctor in order to be able to help people.

After the war started, one day, the ceiling of her house was hit by a bomb, and the chandelier fell on her leg tearing it apart. After fighting between life and death for days, Sherifa survived the accident, but she lost her right leg. Nevertheless, her family did not leave Syria, and for months they carried her to school every day on their back to give her the opportunity of living a normal life, go to university and study medicine in her country.

After the death of Sherifa's 30-year-old uncle and the injury of other family members, Sherifa's family finally decided to leave Syria and to cross the border to Turkey. They did so on March 2013, confronting hardship and traffickers. After moving to Hatay, a generous Syrian brought Sherifa to a hospital in order to help her obtain a prosthetic leg.

Today, Sherifa lives in Hatay, where she does not attend school. She makes use of the cash and protection services offered by Support to Life to her and her family..



Life stories and migration journeys of Syrians benefitting from the Syrian Refugee Assistance projects of Support to Life have been compiled by journalist Serdar Korucu with the professional photographs of Kerem Yücel. The publication, written in four languages, can be reached from Support to Life website. A related photo exhibition titled 'The Guest', was launched in March 2014, commemorating the third year of war and violence in Syria and the protracted humanitarian crisis, while highlighting the toll it has taken on civilians.

Child Labor Awareness Campaign

Through a nation-wide campaign, Support to Life succeeded in raising awareness on child labor in migratory agriculture, and in achieving the establishment of a Parliamentary Investigation Committee on seasonal agricultural work in Turkey.

During the year, with its *Bu İş Çocuk Oyuncağı Değil* (*This is No Kid's Toy*) campaign, (www.buiscocukoyuncagidegil.com), Support to Life managed to call over 30,000 people and 25 civil society organizations to sign an online petition, asking for the formation of a Parliamentary Investigation Committee to address the problems of migrant seasonal workers in Turkey. Symbolically on World Children's Right Day, Support to Life presented the petition to the Speaker of the Parliament of Turkey Cemil Çiçek, thanking him for the initiative. After a few days of parliamentary meetings, the Committee was established as requested.

The campaign also created awareness through the extensive use of social media as well as print and visual media. On 20 November, Support to

Life invited people to share their childhood photos on social media in order to show support to the campaign. On the same day, Support to Life also organized street activities in Kadıköy/Istanbul and Kızılay/Ankara, as well as in six universities and one community center. Photography exhibitions also took place on the occasion of World Children's Right Day. Finally, Support to Life arranged three roundtable events in Istanbul with the participation of representatives of civil society organizations, interest groups, unions, local governments, public institutions including related Ministries, universities and the private sector, aimed at collecting policy suggestions and solutions to overcome the issue of child labor in agriculture in Turkey.

Research work

In 2014, Support to Life has conducted a wide-scale research on migratory seasonal agriculture in Turkey, examining the living and working conditions of workers as well as that of their children. This year-long research has encompassed many cities that are subjected to receive a significant number of agricultural laborers.

The field study was conducted in Adana, Afyon, Düzce, Izmir, Konya-Aksaray, Ordu, Samsun, Şanlıurfa and Yozgat-Nevşehir, looking at working and living conditions of agricultural workers involved in greenhouse cultivation of vegetables/watermelon, the harvesting of citrus fruits, cherry, hazelnuts, cranberry beans, cotton, and the spudding of sugar beet. A total of 1,353 people were surveyed, of which 701 were children. Moreover, 85 in-depth interviews, 8 women focus groups and 3 children focus groups were also conducted as part of the research study.

Using both qualitative and quantitative data, the research focused not only on the conditions of

agricultural laborers, but also on the experiences of children and women caught in poverty and deprivation caused by economic, social and political factors. An analysis of gender roles and discrimination was a part of the research project. All findings have been gathered into a report published online and in print.



Good Social Practices Trainings

Support to Life organized community-based trainings on Good Social Practices reaching out to 3,991 hazelnut farmers in 34 gardens in five different provinces of the Black Sea region.

According to field research conducted by Support to Life, agricultural activities in Turkey last 12 months, causing seasonal agricultural workers and their children to migrate from city to city every year. During this period, about 400,000 children in Turkey work in the agriculture sector, most dropping out from school before they are able to complete their formal education. This shows that child labor in seasonal agriculture, although defined as one of the worst forms of child labor by the International Labor Organization, is in Turkey still subjected to poor and unclear legislation, which fails to prevent and effectively address the issue.

In addition to its awareness campaign, Support to Life found more effective ways of conveying the key messages to stakeholders directly involved in the employment of child labor. Through community trainings in Good Social Practices, Support to Life facilitated the sensitization of farmers and their children on causes and effects of child labor being used in seasonal agricultural work.

At the same time, Support to Life organized workshops

and activities for different groups of children in the region. For children of working families, summer camp activities took place in Düzce during the course of the hazelnut picking season. These activities comprised workshops on children's rights, life skills and assertive communication, among others. Fun and educational activities such as a photography exhibition of photos taken by the children were completed, along with football tournaments for girls and boys, picnics and social events, and study tours on various occupations to enhance future goals and hopes.

In the same way activities were also conducted with children of hazelnut farmers to convey similar messages to their peers.

Finally, Support to Life has taken further steps towards the elimination of child labor in seasonal agriculture through conducting local and national level roundtable facilitations and meetings with relevant stakeholders and through compiling an interactive map of seasonal migration in agriculture in Turkey.



Civil Society Disaster Platform (CSDP)

The Civil Society Disaster Platform is aimed at bringing together and strengthening collaboration among NGOs and related stakeholders in order to minimize disaster risks and effectively respond to disasters in Turkey.

The Civil Society Disaster Platform (CSDP), initiated by Support to Life, aims at decreasing disaster risks and improving the effectiveness and efficiency of disaster response efforts in Turkey and in the region. Developing an effective information-sharing network, strengthening information flow and coordination between civil society actors, public authorities and other stakeholders, and building institutional capacities of disaster management and response represent the main work areas of CSDP.

In 2014, CSDP organized many activities aimed at identifying gaps, creating spaces for relevant actors to come together in the form of working groups, building capacity, and promoting humanitarian principles and standards. These activities, which were attended by more than 300 individuals from approximately 100 different institutions, included:

- Coordination meetings following the mine accident in May, after which CSDP developed and

disseminated a 3W (Who, What, Where) matrix,

- A panel on “Psycho-social dimension of humanitarian aid”, organized in collaboration with the Psychosocial Services Association,
- A seminar on Syrian refugees under the perspective of public sector-NGO collaboration,
- A seminar on “Decreasing disaster risks and response efforts in Turkey in light of humanitarian aid principles”, which represented an attempt of collaboration between local governments and NGOs.

Moreover, Support to Life, together with Istanbul Metropolitan Municipality and Kadıköy Municipality, visited the Civil Protection Department in Italy, developing a shared narrative of experiences of strengths, effectiveness, and operation models of public sector-NGO collaboration.



We do independent project work!

Support to Life implements projects in disaster preparedness, emergency relief and recovery in post-disaster situations, and capacity building. Our experienced team has worked on humanitarian projects in different regions of the world and conducts independent needs assessments for the design of relief and recovery operations in accordance with a quality management and accountability framework.

Affected populations receiving aid from Support to Life are identified based on vulnerability criteria.



**In the year 2014, 95.40% of our income
was directed to project work**

FINANCE

Support to Life carries out institutional audits on a yearly basis that cover all projects. Our audit reports are open to the public and are available on our website. We have set up our institutional systems in a way that we are accountable for all our actions. For more information on our finances, you can visit our office.

Expenses (TL)

EXPENSES (TL)			
DONOR	PROJECT	2014	%
DKH	Diakonie Katastrophenhilfe(DKH) Regional Office Project	917.315,51	4,18%
DKH - AA	Emergency Relief for Syrian Refugees and host communities in Turkey, Iraq, Jordan and Lebanon E-Voucher Program for Food and Hygiene for Urban Syrian Refugees	3.632.374,60	16,55%
DKH - DVV	Restoring lives through psychological care and adult education	260.761,30	1,19%
AECID	Nutrition program	162.958,66	0,74%
AAR Japan	Support to displaced Syrians in Turkey; distribution of food and non-food items to urban refugees	208.934,86	0,95%
DKH-EU	Civil Society Disaster Platform	320.995,14	1.46%
ZOOM	ZOOM Project	21.198,74	0,10%
REWE	Eliminating Child Labor in Seasonal Agriculture in Turkey	601.256,52	2,74%
DKH	DKH Gaza Relief Assistance Project	94.479,44	0,43%
DKH - AA	Emergency Relief for Syrian Refugees and host communities in Turkey, Iraq, Jordan and Lebanon	4.407.815,45	20,07%
AAR Japan	Restoring Lives Through Psychosocial Support and Networking for the Displaced Syrian population in Turkey	1.342.204,69	6.12%
FERRERO	Promoting Good Social Practices in the Hazelnut Sector in Turkey	318.006,58	1,45%
IOM	Regional Multi-Sector Assistance of Populations affected by the Syrian Crisis	1.521.456,33	6,93%
DKH	Other	78.825,74	0,36%
OSF	Şanlıurfa Community Center	252.847,81	1,15%
UNHCR	Restoring Lives of Syrian Refugees through Cash Assistance and Psychosocial Support in Turkey (Narlıca Community Center)	878.133,02	4,00%
UNHCR	Restoring Lives of Syrian Refugees through Cash Assistance and Psychosocial Support in Turkey (Food Security Program)	3.813.919,27	17,37%
IOM	Regional Multi-Sector Assistance of Populations affected by the Syrian Crisis	1.115.978,59	5,08%
MSF	Restoring Lives Through Psychosocial Care and Legal Assistance: Provision of Protection Support for the Displaced Syrian Population in Turkey; Şanlıurfa Community Center	585.449,43	2,66%
CONCERN IN- TERNATIONAL	Cash assistance for food security to the non-camp Syrian refugee population in Akçakale/Urfa, Southern Turkey	961.346,76	4,38%
DVV	Qualification of Mediators and Set up of a Network of Mediators	186.158,59	0,85%
DKH	Providing capacity building trainings to local partners in Middle East/Asia (various Countries)	9.407,40	0,04%
CANADA FUND	Combating Child Labor in Turkish seasonal agriculture by sensitizing and supporting population - Viranşehir, Southeastern Anatolia, Turkey	701,98	0,00%
DKH	Distribution of Relief Items to Syrian Refugees Outside the Camps in Şanlıurfa	173.114,26	0,79%
STL	Operational expenses	91.887,16	0,42%
TOTAL		9.526.337,42	100,00%

Income (TL)

INCOME (TL)		
	2014	RATIO
Project Income	20.948.325,16	95,40%
Regional Office Income	917.315,51	4,18%
Donations	91.887,16	0,42%
TOTAL	21.957.527,83	100,00%



Thank You! So Glad We Have You!

Thank you for your contribution to our project work. Your support is very valuable to us!
We are happy that you are part of our family!



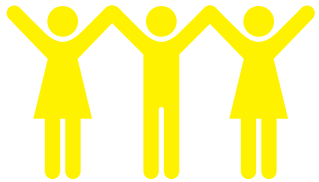
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Why do we need your donations?

We need funds to carry out our projects. Once data is collected from the field, project ideas are generated and designed in our head office in Istanbul. We need a permanent core team to compile our assessment data and to find funds for these project ideas.

Project funds are spent only for project implementation, so to cover the expenses of our head office, we need your donations!

Your donations are very important because they turn our project ideas into reality. Disaster preparedness and emergency relief aid are areas we wish to focus more on, but for which we need more funds.

For example, we quickly reacted to the humanitarian crisis caused by the attacks on Kobane/Syria and Sinjar/Iraq through initiating an emergency program for Syrian and Iraqi refugees escaping to Turkey. However, we need more funds in order to be able to carry out our emergency program effectively and to extend its scope and duration, as well as to provide the displaced with adequate winterization equipment.

Donate today!





BECOME A MEMBER

If you become a member of Support to Life, you will be informed of the latest developments, meet new people with interest areas similar to yours, and experience the happiness of extending help to those in need in Turkey and beyond.



www.hayatadestek.org/uye



info@hayatadestek.org

IF YOU LIKE IT, SHARE IT!

We want to remain in touch with you. You can follow projects progress by following us on social media, and help us provide aid to a large number of people by publicizing our work.



www.facebook.com/HayataDestek



www.twitter.com/Support2Life



www.youtube.com/Support2Life

SUPPORT US!

The increase in funds for Support to Life enhances the organization's impact and guarantees its survival. Each donation, however small, means a great deal to us and to those waiting for your help!

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